

## Summary

My goal is to help companies maximize lifetime value while minimizing cost through performance marketing by leveraging equal parts data and creativity. I view analytics not as a means to perfection, but as part of an iterative process towards being less wrong. I have a proven track record of success owning upwards of \$40M annual media budgets for multiple brands and channels while overseeing execution both in-house with direct reports and externally through ad agencies. Beyond my full-time roles, I've been an ecommerce advisor to over 15 early stage startups, helping to solve complex digital marketing problems for some while helping others take their first steps.

**Full Stack Digital Marketing** | Search, Social, & Display Media Buying | Website Analytics Implementation | Landing Page Design & A/B Testing | Earned Media Strategy | E-mail & Direct Mail Execution | Marketing Effectiveness & Reporting | Creative Asset Management & Trafficking | Cross Channel Forecasting & Budgeting | Media Buying & Creative Platform RFP Process

## Professional Experience

### Bloomingdale's

New York, NY

#### Director, Digital Marketing – Paid Search

02/2019 – Present

- Leading the Paid Search team at Bloomingdale's with an eight-figure annual budget via a hybrid agency/in-house model.
- Oversaw internal transition from manual to machine-learning based bidding amid shifting attribution methodologies.
- Through fiscal 2019 YTD, the SEM channel has driven 16% more attributed demand YoY on an increased ROAS.

### Maisonette

New York, NY

#### Director, Growth & Performance Marketing

04/2018 – 02/2019

- Overseeing all paid channels, leveraging a seven-figure budget and multiple agencies to maximize LTV and drive GMV growth.
- Leading both site and marketing analytics for the business, as well as weekly/monthly/annual budget/revenue forecasts.
- Oversaw 4:1 annual YoY revenue growth, and 3.2:1 Q4 YoY revenue growth, achieving new customer acquisition goals.

### Gap Inc.

San Francisco, CA

#### Senior Digital Marketing Manager, Display Media

05/2017 – 04/2018

- Promoted to lead Gap Inc's in-house Programmatic Display team with an eight-figure budget and four manager-level reports.
- Led vendor RFP's for a new DCO and two DSPs while integrating new personalization engines in our best-in-class ad stack.
- Within three months, drove a seven-figure annual operating margin reduction while increasing ROAS efficiency by 26%.

#### Digital Marketing Manager, Display Media

12/2015 – 05/2017

- Led programmatic display campaign strategy with a direct report while exceeding brand goals across Gap Inc.
- On an 18% YoY increase in spend for Gap in fiscal 2016, drove a 103% increase in incremental omni-channel ROAS.

#### Digital Marketing Manager, Paid & Organic Search

08/2014 – 12/2015

- Led Paid Search, Organic Search, and Product ad marketing channels for Gap, Old Navy, Athleta, Intermix, and Piperlime.
- Owned and optimized eight figure annual budgets, strategized tests and analyses, and managed agency teams.

### ModCloth Inc.

San Francisco, CA

#### Marketing Analyst – Paid Search

08/2013 – 08/2014

- Managed Paid Search and Shopping Engine marketing channel budgeting, reporting, and tactics.
- Oversaw data feed and tracking pixel implementation for all channels, vendors, and third parties.

### PC HelpSoft Labs Inc.

Victoria, BC, Canada

#### Online Marketing Specialist

08/2012 – 08/2013

- Led Paid Search and Paid Social advertising campaign creation, reporting, and management.
- Developed and implemented ad copy, keyword lists, and testing strategies.

## Education

### Carleton University | Sprott School of Business

Ottawa, ONT, Canada

#### Bachelor of International Business, Marketing & Trade

09/2008 – 05/2012

- Graduated with Highest Honors • Dean's list all four years • Six academic scholarships • 10.6/12 CGPA
- Minor in French • 3<sup>rd</sup> year spent studying abroad in Lyon, France